

# Why Can I Not Get Into PHPMyAdmin

If you cannot get into PHPMyAdmin you might have reset the password from within that tool -- which breaks it. Please update your password for cPanel from <https://cp.westhost.com/> >> Change Password(s) and that should fix it.

Since PHPMyAdmin and MySQL are installed at the root, you cannot manually modify passwords from inside your account without causing possible issues.

If you still have trouble contact Tech Support.