

WestHost

Search the Knowledgebase

Contact Us

- We can also be reached in a Live Chat, Email or Phone Call.

Need more help?

- If you need more help, do not hesitate to [Contact Us](#)

Other resources

- We have some great content on the [WestHost Blog](#) too!

Browse by topic

- [Affiliates Information \(WestHost\)](#)
 - [billing](#)
- [Site Manager Billing \(WestHost\)](#)
 - [billing](#)
- [Reseller Billing \(WestHost\)](#)
 - [billing](#)
- [How To Upgrade My Reseller Account \(WestHost\)](#)
 - [billing](#)
- [How To Update The Contact Information \(WestHost\)](#)
 - [billing](#)
- [How To Update My Contact Information \(WestHost\)](#)
 - [billing](#)
- [How Are SSL Services Renewed \(WestHost\)](#)
 - [billing](#)
- [How To Update My Credit Card In Site Manager \(WestHost\)](#)
 - [billing](#)
- [How To Add Hardware - Features To A Managed Dedicated Server \(WestHost\)](#)
 - [billing](#)
- [I Have Lost My Login Details \(WestHost\)](#)
 - [billing](#)
- [How To Maintain A Strong Password \(WestHost\)](#)
 - [billing](#)
- [I Have Forgotten My WestHost Password \(WestHost\)](#)
 - [billing](#)
- [How To Change My Billing Cycle \(WestHost\)](#)
 - [billing](#)
- [How To Pay With PayPal When Placing An Order \(WestHost\)](#)
 - [billing](#)
- [How To Upgrade A Shared Hosting Package \(WestHost\)](#)
 - [billing](#)

- [cPanel Error Log List \(WestHost\)](#)
 - [cpanel](#)
- [cPanel Errors \(WestHost\)](#)
 - [cpanel](#)
- [cp.westhost.com Basics \(WestHost\)](#)
 - [cpanel](#)
- [How To Change Your cPanel Password \(WestHost\)](#)
 - [cpanel](#)
- [How To Connect To My Webspaces \(WestHost\)](#)
 - [cpanel](#)
- [How To Free Up Disk Space On cPanel Accounts \(WestHost\)](#)
 - [cpanel](#)
- [Why Can I Not Get Into PHPMyAdmin \(WestHost\)](#)
 - [cpanel](#)
- [Why Does cPanel Log Me Out Whenever My IP Address Changes \(WestHost\)](#)
 - [cpanel](#)
- [cPanel FAQ \(WestHost\)](#)
 - [cpanel](#)
- [What Is cp.westhost.com And How Do I Use It \(WestHost\)](#)
 - [cpanel](#)
- [cPanel Won't Load In My cp.westhost.com Account \(WestHost\)](#)
 - [cpanel](#)
- [I Receive A Connection Untrusted Error From cPanel/WHM \(WestHost\)](#)
 - [cpanel](#)
- [How To Install WHM - cPanel \(WestHost\)](#)
 - [cpanel](#)
- [How To Set Up FTP In cPanel \(WestHost\)](#)
 - [cpanel](#)
- [cPanel Shared Hosting \(WestHost\)](#)
 - [cpanel](#)

- [DNS \(WestHost\)](#)
 - [dns](#)
- [DNS - Domain Name Server Information \(WestHost\)](#)
 - [dns](#)
- [How Does DNS Work \(WestHost\)](#)
 - [dns](#)
- [How Long Does It Take For My DNS To Resolve \(WestHost\)](#)
 - [dns](#)
- [How To Configure DNS \(WestHost\)](#)
 - [dns](#)
- [How To Make DNS Changes To A - MX - CNAME Records And More \(WestHost\)](#)
 - [dns](#)
- [How To Manage DNS \(WestHost\)](#)
 - [dns](#)
- [How To Point A Nameserver \(WestHost\)](#)
 - [dns](#)
- [How To Troubleshoot Basic DNS Issues \(WestHost\)](#)
 - [dns](#)
- [How To Update Name Server Records \(WestHost\)](#)
 - [dns](#)
- [What Is A Wildcard DNS \(WestHost\)](#)
 - [dns](#)
- [What Is DNS \(WestHost\)](#)
 - [dns](#)
- [What Is DNS Propagation \(WestHost\)](#)
 - [dns](#)

- [How To Tell If I Am In CHI \(WestHost\)](#)
 - [chi](#)
- [How To View Open Tickets In CHI \(WestHost\)](#)
 - [chi](#)
- [How To Submit A Ticket \(WestHost\)](#)
 - [chi](#)
- [How To Navigate The Shared Hosting Tab \(WestHost\)](#)
 - [chi](#)
- [How To Navigate The CHI Email Page \(WestHost\)](#)
 - [chi](#)
- [Does My CHI Password Expire \(WestHost\)](#)
 - [chi](#)
- [How Long Are My Account Details Kept In The WestHost System \(WestHost\)](#)
 - [chi](#)
- [How To Manage Account Details \(WestHost\)](#)
 - [chi](#)
- [How To Navigate The Home Tab \(WestHost\)](#)
 - [chi](#)
- [How To Merge CHI Accounts \(WestHost\)](#)
 - [chi](#)
- [How To Find Your cPanel IP Address In CHI \(WestHost\)](#)
 - [chi](#)
- [How To Purchase An SSL Certificate \(WestHost\)](#)
 - [chi](#)
- [How To Reset My Password \(WestHost\)](#)
 - [chi](#)
- [How To Reset The cPanel-FTP-SSH Password \(WestHost\)](#)
 - [chi](#)
- [CHI \(WestHost\)](#)
 - [chi](#)

- [How To Access Webmail \(WestHost\)](#)
 - [email](#)
- [How To Retrieve Email Headers In Outlook 2010 \(WestHost\)](#)
 - [email](#)
- [How To Log Out Users In Site Manager \(WestHost\)](#)
 - [email](#)
- [How To Navigate The Users Menu \(WestHost\)](#)
 - [email](#)
- [How To Access WebMail As A Reseller \(WestHost\)](#)
 - [email](#)
- [How To Protect Yourself From Spam \(WestHost\)](#)
 - [email](#)
- [How To Retrieve Email Headers In Outlook 2003 \(WestHost\)](#)
 - [email](#)
- [How To Retrieve Email Headers In Outlook 2007 \(WestHost\)](#)
 - [email](#)
- [How To Set Up An Autoresponder In Site Manager \(WestHost\)](#)
 - [email](#)
- [How To Retrieve Email Headers In Outlook Express \(WestHost\)](#)
 - [email](#)
- [How To Set Up Site Manager Email In Thunderbird 5 \(WestHost\)](#)
 - [email](#)
- [How To Configure The Spam Filtering Control Panel \(WestHost\)](#)
 - [email](#)
- [How To Use SpamAssassin In Cloud cPanel \(WestHost\)](#)
 - [email](#)
- [How To Create Aliases In Site Manager \(WestHost\)](#)
 - [email](#)
- [How To Set Up An Auto Forwarder In Site Manager \(WestHost\)](#)
 - [email](#)

- [How To Call WestHost \(WestHost\)](#)
 - [hosting](#)
- [What Are The WestHost Office Hours \(WestHost\)](#)
 - [hosting](#)
- [What Do You Support \(WestHost\)](#)
 - [hosting](#)
- [Does WestHost Offer Ruby On Rails Support \(WestHost\)](#)
 - [hosting](#)
- [Am I in Site Manager Or cPanel Hosting \(WestHost\)](#)
 - [hosting](#)
- [How To Remotely Access My Server Administration Tools \(WestHost\)](#)
 - [hosting](#)
- [How To Know Which Server My Account Is Hosted On \(WestHost\)](#)
 - [hosting](#)
- [How Do Resource Restrictions Function On WestHost Servers \(WestHost\)](#)
 - [hosting](#)
- [How To Check My Server Status \(WestHost\)](#)
 - [hosting](#)
- [What Is Firefox \(WestHost\)](#)
 - [hosting](#)
- [I Have Lost My Site Manager Or Server Manager Password \(WestHost\)](#)
 - [hosting](#)
- [Where Can I Find The WestHost Terms Of Service \(WestHost\)](#)
 - [hosting](#)
- [How Can I Work For WestHost \(WestHost\)](#)
 - [hosting](#)
- [Does WestHost Allow TeamSpeak \(WestHost\)](#)
 - [hosting](#)
- [Does WestHost Offer Anti-spam Filtering Tools \(WestHost\)](#)
 - [hosting](#)

- [What To Do If Your Domain Name Is Taken \(WestHost\)](#)
 - [domain](#)
- [How To Register An Additional Domain Name \(WestHost\)](#)
 - [domain](#)
- [UK2 Group Domain Validation Email FAQs \(WestHost\)](#)
 - [domain](#)
- [How To Order A Domain Change \(WestHost\)](#)
 - [domain](#)
- [How To Renew A Domain Name \(WestHost\)](#)
 - [domain](#)
- [How To Cancel A Domain Registration Service \(WestHost\)](#)
 - [domain](#)
- [How To Change The Domain Registration Details \(WestHost\)](#)
 - [domain](#)
- [How To Transfer A Domain To WestHost \(WestHost\)](#)
 - [domain](#)
- [How To Change WHOIS Information \(WestHost\)](#)
 - [domain](#)
- [How To Add Cloudflare To Addon Domains \(WestHost\)](#)
 - [domain](#)
- [How To Add Stats2 To Addon Domains \(WestHost\)](#)
 - [domain](#)
- [How To Add SEO Guru To Addon Domains \(WestHost\)](#)
 - [domain](#)
- [How To Add Email Services To Addon Domains \(WestHost\)](#)
 - [domain](#)
- [Can I Access My Account Without The WWW In Front \(WestHost\)](#)
 - [domain](#)
- [Can I Set Up Domain Keys For My account \(WestHost\)](#)
 - [domain](#)

- [How To Move A WordPress Installation \(WestHost\)](#)
 - [wordpress](#)
- [How To Move WordPress To A New Server or a New Directory \(WestHost\)](#)
 - [wordpress](#)
- [How To Optimize WordPress To Avoid Account Suspension \(WestHost\)](#)
 - [wordpress](#)
- [How To Remove The Uncategorized Folder On A WordPress Blog \(WestHost\)](#)
 - [wordpress](#)
- [How To Reset My WordPress Password In PHP \(WestHost\)](#)
 - [wordpress](#)
- [How To Set Up And Manage Google Analytics For WordPress \(WestHost\)](#)
 - [wordpress](#)
- [How To Update The WordPress URL In MySQL \(WestHost\)](#)
 - [wordpress](#)
- [How To Use And Apply Themes In WordPress \(WestHost\)](#)
 - [wordpress](#)
- [Does WestHost Offer WordPress Support \(WestHost\)](#)
 - [wordpress](#)
- [How To Avoid Looking Like a New WordPress Install \(WestHost\)](#)
 - [wordpress](#)
- [How To Backup Your WordPress Site \(WestHost\)](#)
 - [wordpress](#)
- [How To Configure A WordPress Domain For Westhost \(WestHost\)](#)
 - [wordpress](#)
- [How To Configure WordPress CloudFlare \(WestHost\)](#)
 - [wordpress](#)
- [How To Create A WordPress Backup \(WestHost\)](#)
 - [wordpress](#)
- [How To Install WordPress through Softaculous \(WestHost\)](#)
 - [wordpress](#)

- [Cloud Security \(WestHost\)](#)
 - [security](#)
- [How To Troubleshoot SSL Certificates For WHM Services \(WestHost\)](#)
 - [security](#)
- [How To Comply With PCI eCommerce \(WestHost\)](#)
 - [security](#)
- [What Is SSH \(WestHost\)](#)
 - [security](#)
- [What Is Tracert \(WestHost\)](#)
 - [security](#)
- [How To Perform A Trace Route \(WestHost\)](#)
 - [security](#)
- [How To Secure A cPanel Account From Hackers \(WestHost\)](#)
 - [security](#)
- [Does WestHost Provide A Site Seal With An SSL Certificate \(WestHost\)](#)
 - [security](#)
- [What Is CCV2 - CVV - CVC \(WestHost\)](#)
 - [security](#)
- [What Is A DDoS \(WestHost\)](#)
 - [security](#)
- [What Is DMCA \(WestHost\)](#)
 - [security](#)
- [What Steps Can I Take To Secure My Account and Server \(WestHost\)](#)
 - [security](#)
- [Can I Use .htaccess To Password Protect A Directory \(WestHost\)](#)
 - [security](#)
- [Is A Dedicated IP Address Required For A Self-Signed SSL \(WestHost\)](#)
 - [security](#)
- [Does WestHost Offer Protection Against Server Attacks \(WestHost\)](#)
 - [security](#)