

How To Update Name Server Records

This article will walk you through updating the Name Server records within your WestHost CHI account.

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Step 1: Navigate To The DNS Section Of CHI

1. Log into your CHI account at <https://chi.westhost.com> with your username and password.
2. Click the "Domains" tab on the left hand side of your screen.

3. Click the domain that you would like to update the DNS record for.
4. Click the "DNS" link.

Step 2: Enter the correct nameserver information.

5. Enter in your new DNS nameservers in the fields provided. If WestHost manages your DNS service, you will need to use the WestHost nameservers to use your domain.

The default WestHost nameservers can be found below:

- a. dns1.westhost.com
- b. dns2.westhost.com
- c. dns3.westhost.com

6. Click "Save Changes" to save your new DNS nameservers.

Step 3: Allow 24 hours for propagation.

7. Please take note that any changes to your DNS settings can take up to 24 hours to propagate as a standard rule.



During nameserver propagation, your domain might not be visible from some parts of the world.

If you have any question about this process, please contact our technical support team by opening a chat or creating a ticket within your CHI account.

Related articles

- [How To Point A Nameserver](#)
- [What Perl Modules Are Installed By Default](#)
- [DNS - Domain Name Server Information](#)
- [How To Manage DNS](#)
- [Hosting](#)