

# How To Access My Account Using SSH

*This article is for cPanel Accounts. Determine where your account is with [this guide](#).*

Some accounts do not have SSH enabled by default. Please contact Support if you receive an error message requesting that you enable SSH for your service.

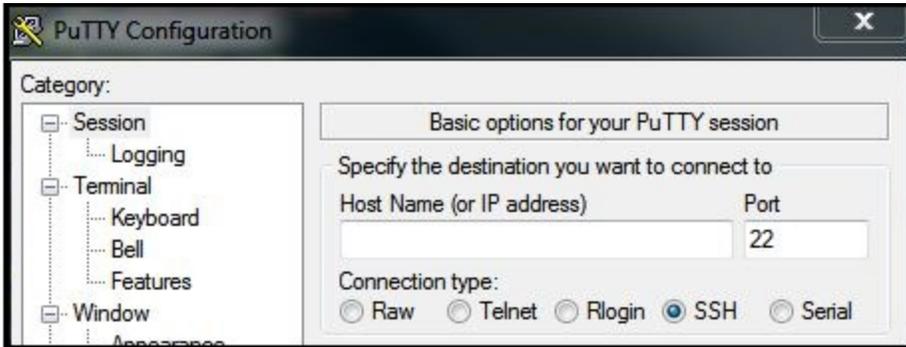
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## **WINDOWS:**

If you are using windows, you will want to download and run PuTTY. You can download it at <http://www.chiark.greenend.org.uk/~s.../download.html>

If you aren't sure which one you need, the first option is the most common. Select Putty (putty.exe) under "For Windows on Intel x86."

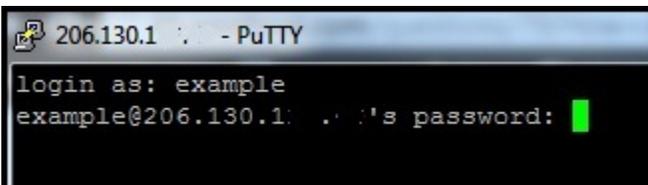
Once downloaded, open it up and type your domain name into the Host Name. Port 22 should be used by default, if it isn't put in port 22, then push Open.



A Security alert will come up asking you if you trust the host. Push Yes and this will bring you to a black dos-like window asking for a username.



Put in your cPanel/FTP username that WestHost sent you. *This is not the same password that you use at cp.westhost.com.* It will be in your welcome e-mail and it will say "cpanel/ftp" before the username and password. So in this example I would type in 'example' for the username, and 'PaSSword' for the password.



Also note that when you put in the password it will not show anything that you are typing, no stars, or dots or anything, just type in the password and hit "enter" when prompted to do so.

You are now connected to your server via SSH.

## MAC:

If you are a Mac user, open up Terminal (Applications-> Utilities -> terminal)

This will open up a black background dos-like window. Type in the following command without the quotes:

'ssh user@domain.com' then press enter. So in my case I would enter in 'ssh example@example.com'.

```
ssh example@example.com
The authenticity of host '206.130.1... (206.130.1...)' can't be established.
RSA key fingerprint is f5:33:a8:05:94:71:60:47:36:d9:45:80
Are you sure you want to continue connecting (yes/no)? yes
```

This will ask you if you trust the host, type in yes and it will bring you to a command prompt. You are now connected to your server using SSH.

## LINUX:

Hopefully, you are more than familiar with connections to the server via SSH, as it can be slightly different depending on your Linux build. If needed, contact Tech Support for help.