

How To Find The WestHost Client ID

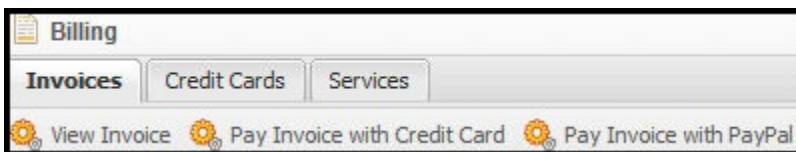
This article is for cPanel Accounts. Determine where your account is with [this guide](#).

WestHost maintains a client ID tied to your overall account. Individually services like a cPanel hosting plan will also have specific service IDs, but you are not required to keep those on file. WestHost will most often be able to look up your account by the primary domain name or your contact e-mail address.

Your client ID is always listed on your invoices as the first half of your invoice number. That is to say if your invoice # were 5555-1222929 your client ID would be 5555. It is also available in your original welcome email from us. As a last resort, you can call us or use live chat and we can usually find your client ID with your domain name.



You can quickly see invoices through cp.westhost.com >> Billing >> Invoices. A full list of any invoices will be there for you to open up. The number will be in the upper right corner of each invoice.



Your client ID can be the fastest way for us to find your account if you call or chat with our Support team. If you e-mail us from your authorized contact e-mail address, your ticket will automatically be linked to your client ID in our system. If you have more than one account with us that uses the same authorized e-mail address on file, it will only link to one of them and may cause confusion if you do not specify which account you need support for.