

How To Reset My Password

This article is for accounts using CHI.

This article will assist WestHost clients reset CHI account passwords.

Step 1: Select The Forgot Password Link.

1. Navigate to the CHI login page at <https://chi.westhost.com>.
2. Click "Forgot Password?".

3. Enter your CHI username into the next window.



By default, your username is the email address you have on file for the account.

4. Click "Send Email". An email will be sent to the email address that is on file with WestHost concerning the password change.

Step 2: Follow The Emailed Instructions.

5. Log into your email account corresponding with the CHI username email.
6. In your password change request email, click the "here" link.

You will be redirected to the new password screen.

Step 3: Set Your New Password.

7. Enter a new password for your account and click "Save Password".

If you have any trouble resetting your password, please [contact](#) us.

Related articles

- [How To Find The Telephone Support PIN](#)
- [CHI FAQ](#)
- [What is CHI](#)
- [How To Navigate The Account Services Tab](#)
- [How To Reset The cPanel-FTP-SSH Password](#)