

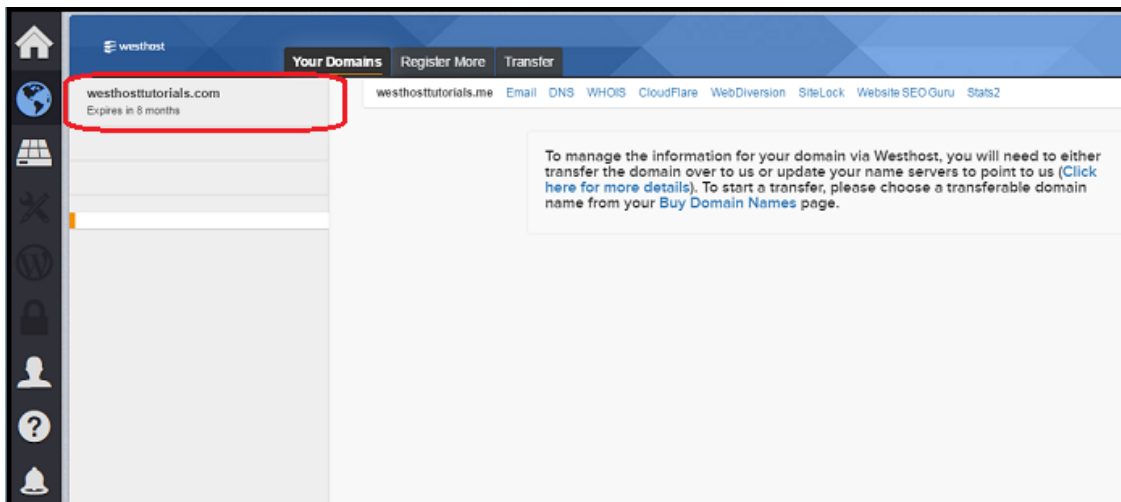
# How To Manage DNS

This article is for accounts using CHI. [Does this apply to my account?](#)

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## Step One: Navigate To The DNS section of CHI

1. Log in to your CHI account at [chi.westhost.com](http://chi.westhost.com)
2. Click on the Domains Tab off to the left
3. Select the domain you wish to edit the DNS for on the left



4. Click on the DNS tab towards the top of the Page



## Step Two: Edit The Nameserver Information

1. From this screen you can edit the nameservers.

The default nameservers for westhost.com are the following:

1. [dns1.westhost.com](http://dns1.westhost.com)
2. [dns2.westhost.com](http://dns2.westhost.com)
3. [dns3.westhost.com](http://dns3.westhost.com)

2. Once you are done editing the nameservers click the blue save changes button.

## DNS Settings

### Nameservers

Name Server	Hostname	IP Address (not required)
Name Server 1	<input type="text" value="dns1.westhost.com"/> 	<input type="text"/>
Name Server 2	<input type="text" value="dns2.westhost.com"/>	<input type="text"/>
Name Server 3	<input type="text" value="dns3.westhost.com"/>	<input type="text"/>

### Step Three: Configure Advanced Options

1. If you wish to edit advanced records click show advanced options to expand the page to look something like this:

## Step Four: Troubleshoot Common Errors

The most commonly edited DNS settings are A, CNAME, and MX records.

Examples of how to set up these records are below:

**A Record:** Points your domain name to a hosting server.

**Host:** domain.com

**Points To:** IP Address 77.92.66.24

**TTL:** 86400 (1 Day)

**CNAME Record:** Connects the www or subdomain to your domain name.

**Host:** www.domain.com or example.domain.com

**Points To:** domain.com

**TTL:** 86400 (1 Day)

**MX Record:** Connects your domain to a mail server.

**Priority:** 0 (A record with a priority of 0 will be checked first, then higher priorities)

**Host:** domain.com

**Goes To:** mx.domain.com.cust.a.hostedemail.com

**TTL:** 14400 (4 Hours)

If you get stuck or have any questions feel free to contact our technical support team. They will be happy to assist you.